## Knape & Vogt Manufacturing Company

## **Seller Terms and Conditions**

1. ACCEPTANCE. TERMS AND CONDITIONS SET FORTH BELOW AND ON THE DOCUMENT OF WHICH THIS IS A PART CONSTITUTE ALL THE TERMS OF THIS AGREEMENT AND A COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN BUYER AND SELLER. AII REPRESENTATIONS, PROMISES, WARRANTIES OR STATEMENTS BY ANY AGENT OR EMPLOYEE OF SELLER THAT DIFFER IN ANY WAY FROM THE TERMS AND CONDITIONS HEREOF SHALL HAVE NO EFFECT. Any additional contradictory or different terms contained in any initial or subsequent order or communication from Buyer pertaining to the goods described in this contradic of which these Seller Terms and Conditions are a part, are hereby objected to and shall be of no effect unless signed by an authorized officer of Seller. No course of prior dealings between the parties and no usage of the trade shall be relevant to supplement or explain any terms used in this Agreement Acceptance of acquiescence in a course of performance rendered under this Agreement shall not be relevant to determine the meaning of this Agreement even though the acceptance or acquiescing party has knowledge of the nature of the performance and the opportunity for objection. If Buyer retains possession of the goods for a period of ten (10) days or longer after the receipt of their shipment or makes use of the Goods at any time after their receipt, Buyer shall be deemed to have expressly assented to Seller's foregoing terms without condition or qualification, and in so doing Buyer shall have confirmed its express intention to waive any conditions or qualifications on Buyer's acceptance of Seller's goods. All orders are subject to the approval by Seller and its offices in Grand Rapids, Michigan.

Notwithstanding paragraph 1, if Buyer has executed a Master Purchase Agreement or other written agreement governing the terms and conditions of this specific sale, that document, if signed by an officer of Seller, will control to the extent of any conflict between these terms and that agreement.

2. **MASTER PURCHASING AGREEMENT.** Notwithstanding these Terms and Conditions of Acceptance, if the Buyer has executed a written master purchasing agreement, buying agreement or other written agreement, signed by an officer of Seller, the terms and conditions of that agreement shall take precedence to the extent of inconsistency with this document for so long as that document remains in effect.

3. **PRICE.** Prices are subject to adjustment upward or downward by Seller in the event of changes in specifications, quantifies, or delivery schedules, increases in the cost of fuel, power, material supplied, labor, foreign exchange rate, and/or foreign or domestic legislation enacted by any level of government. No discount will be allowed unless specifically set forth on the face side hereof.

3. **DELIVERY DATE.** All estimates of delivery time are approximate, and failure to effect shipment of an accepted order by such estimated delivery date will not be considered sufficient cause of cancellation without prior agreement confirmed in writing by an authorized Seller's authorized officer.

4. **TRANSPORTATION AND DELIVERY.** Unless otherwise specifically provided on the front side hereof, the price of any goods sold is FOB Seller's designated warehouse. On international sales, unless otherwise specified, the terms of delivery shall EXW Seller's designed warehouse. Buyer is responsible for carriers claims associated with FOB sales.

5. CANCELLATION OR SUSPENSION OF ORDERS. Cancellation of orders already staged or began at Seller's facility will result in charges back to the customer for re-stocking and other out of pocket expenses. Buyers must obtain Seller's written approval for delaying shipping schedule outlined in the sales contract. This provision shall not preclude the Seller from recovering additional damages and costs permitted under the Uniform Commercial Code.

6. **TAXES.** Unless otherwise specifically provided for on the front side hereof the price of the goods purchase is net of sales, use, excise, or similar taxes, whether, federal, state or local. The amount of any such taxes applicable to the goods shall be paid by Buyer unless Buyer provides Seller with a valid exemption certificate acceptable to Seller and the appropriate taxing authority.

7. **PAYMENTS.** Payment for goods purchased hereunder shall be net thirty (30) days after the date of the invoice, unless another period has been agreed to in writing. The unpaid balances after thirty (30) days shall be automatically assessed a late charge at a rate of interest equal to 1.5% per month, but not to exceed the maximum rate allowable by law. This amount shall accrue automatically and without notice. Failure of Seller to enforce this provision in other situations, including with the same customer, shall not prevent enforcement of this provision at a later time.

8. **COST OF COLLECTION.** If Buyer defaults with respect to any payment obligation, Buyer shall pay Seller for all costs and expenses, including legal expenses and attorney's fees, incurred by Seller in exercising any of its rights or remedies. These terms and conditions, including without limitation the venue provision, attorney fee provision and interest provisions, shall also apply to any past orders purchased without these terms and conditions.

## 9. GENERAL CONDITIONS.

(a) No agent, salesman or other party, except an authorized officer of Seller, is authorized to bind Seller by an agreement, warranty statement, promise or understanding not herein expressed.

(b) The sale of the goods pursuant to this order shall be governed by the laws of the State of Michigan without reference to the principals of conflict of laws and any suit, action or proceeding arising out of the sale hereof or any claim arising from such sale shall be instituted

and conducted by either party in the state or federal courts in Kent County, Michigan. Seller and Buyer irrevocably and unconditionally submit and consent to the jurisdiction and venue of any such courts.

(c) In addition to the rights and remedies conferred upon Seller by law, Seller shall not be required to proceed with the performance of any order or contract with Buyer in the event Seller has any good faith doubt concerning Buyer's willingness or ability to pay Seller and in case of doubt as to Buyer's financial responsibility, shipments under this order may be suspended or Seller may require cash in advance for shipment.

(d) Any clerical errors are subject to correction.

(e) In any case in which Seller is specifically obligated to pay freight on shipment, any increase in freight rates paid by Seller arising subsequent to the acceptance by Seller of the order of the products, may at Seller's option be added to the purchase price of the products and in that event shall be paid by the Buyer.

(f) No delay or omission by Seller in exercising any right or remedy provided for herein shall constitute a waiver of such right or remedy and shall not constitute a bar to or a waiver of any such rights or remedy on any future occasion.

(g) Buyer shall give written notice to the Seller of any alleged infringement of any copyright, trademark, trade dress or patent infringement and no liability arising out of such use is assumed by Seller.

10. WARRANTY. Seller shall provide its express written warranty if applicable to the product in questions. Unless an express written warranty is provided, Seller warrants that the materials, goods manufactured by it will be free from defects in material and workmanship for ninety days (90) days following the date of shipment. Goods which may be sold by Seller but which are not manufactured by Seller are not warranted by Seller, but are sold only with the warranties, if any, of the manufacturer's thereof. Seller's warranty, if any, does not apply to any goods which have been subjected to misuse, mishandled, misapplication, negligence, neglect, accident, improper installation or modification.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY OBLIGATIONS OF SELLER. SELLER MAKES NO OTHER WARRANTIES, EXPRES OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH ARE HEREBY DISCLAIMED AND EXCLUDED BY SELLER. SELLER SHALL NOT BE LIABLE TO BUYER OR ANY OTHER PARTY OR PERSON FOR ANY LOSS, CLAIM, DEMAND LIABILITY, COST DAMAGE OR EXPENSE OF ANY KIND CAUSED OR ALLEGED TO BE CAUSED, DIRECTLY OR INDIRECTLY, BY THE GOODS OR BY ANY INADEQUACIES THEREOF, INCLUDING, WITHOUT LIMITATION, ANY LOSS OF BUSINESS, PROFITS, CONSEQUENTIAL, INCIDENTAL, SPECIAL OR OTHER DAMAGES OF ANY NATURE, WHETHER ARISING IN TORT, CONTRACT, WARRANTY OR STRICT LIABILITY.

Seller has the option of either replacing defective goods or crediting Buyer for the purchase price for such goods. Seller will not accept the return of any goods without its prior written consent. In no event shall Seller be responsible for incidental or consequential damages from any defect in the goods or the application or use of the goods to or with Buyer's products or breach of warranty including, but not limited to, Buyer's use's or any other person's loss of material or profits, increased expense of operation, downtime, or damages arising out of any products liability claim and, in no event shall Seller's liability (whether under the theories of breach of contract or warranty, negligence, or strict liability) exceed the contract price paid for the goods delivered by Seller. These remedies are the exclusive and sole remedies for any breach of warranty or contract. Buyer shall give written notice to the Seller of any claim for breach of warranty within thirty (30) days after receipt of the goods if the breach or defect in the goods was or should have been discovered upon inspection of the goods, and Buyer shall give written notice to Seller of any other claim for breach or should have discovered such breach. Any remedy of the Buyer against the Seller shall be barred unless notice is given in accordance with the foregoing provisions. All actions by the Buyer for breach of warranty against the Seller shall be brought within one (1) year after the cause of action thereon accrues. Seller shall be given a reasonable and prompt opportunity to investigate any goods concerning which a claim is made.

11. MODIFICATION AND WAIVER. This contract constitutes the entire agreement between Buyer and Seller with respect to the matter set forth in these Seller Terms and Conditions. There are no understandings or representations of any kind except as herein expressly set forth. Any alterations or modifications thereof shall be by mutual agreement of the parties and shall not be binding on Seller or Buyer unless made in writing and agreed to by a duly authorized official of Seller and Buyer. No claim or right arising out of breach of this contract can be discharged in whole or in part by waiver or renunciation of the claim or right unless the waiver or renunciation is in writing.

PURCHASE ORDER AND ACCEPTANCE: Buyer shall be defined to include Knape & Vogt Manufacturing Company and its subsidiaries. This Purchase Order, together with any documents specifically referenced herein, represents the entire agreement between the parties. The terms and conditions set forth herein and on the face side of the Purchase Order constitute the parties' contractual agreement and supersede any previous oral or written representations, including but not limited to provisions in Seller's quotations, proposals, acknowledgments or other documents. No course of dealing or usage of trade shall be applicable unless expressly incorporated by this Purchase Order. The terms of this Purchase Order may not be varied or modified in any manner, unless in a subsequent writing signed by an authorized representative of Buyer. Any clerical errors contained on the face side are subject to correction by Buyer. Seller's written acknowledgment writin 10 days of the date of this Purchase Order, commencement of work on the goods or performance of the services subject to this Purchase Order, or shipment of such goods, whichever occurs first, shall be deemed an effective mode of acceptance of this Purchase Order. Any acceptance of this Purchase Order is limited to acceptance of the express terms set forth herein. Any proposal for additional or different terms or any attempt by Seller to vary in any degree any of the terms of this offer in Seller's acceptance or other documents are deemed material and are hereby objected to and rejected, but such proposals shall not operate as a rejection of this offer, unless such variances are in the terms of the description, quantity, price or delivery schedule of the goods or services, and this offer shall be deemed an acceptance is limited to the express terms set forth herein. Buyer reserves the right to amend these terms and conditions at any time without prior written notice.

2. WARRANTY: In addition to Seller's customary warranties, any express warranties set forth in this Purchase Order, any statutory warranties or any warranties implied by law. Seller expressly warrants that all of the goods or services rendered under this Purchase Order and all other orders: a) do not, and are not claimed to, violate any patent, trademark or copyright, and may be properly imported into the United States or any other country; (b) shall strictly conform with all specifications, drawings, statements on containers or labels, descriptions and samples furnished or specified by Buyer or Seller; (c) shall be free from defects in design, material and workmanship and shall be new and of the highest quality; (d) Buyer shall receive title to the goods which is free and clear of any liens, or any other encumbrances; (e) the goods shall be merchantable, safe and fit for Buyer's intended purposes, which purposes Seller acknowledges are known to it; (f) shall be adequately contained, packaged, marked and labeled; (q) all services performed on behalf of Buyer shall be performed in a competent, workmanlike manner; (h) the goods shall be manufactured in compliance with all applicable federal, state and local laws, regulations, industry standards or other standards, labeling, transporting, licensing, approval or certification requirements in the United States or any other country where the goods will be sold or used: (i) and Seller has complied with ISO 9000 and ISO 14001 in fulfilling its responsibilities under this Purchase Order and all other orders. These warranties shall survive inspection, test, delivery, acceptance, use and payment by Buyer and shall inure to the benefit of Buyer, its successors, assigns, customers and the users of Buyer's goods and services. These warranties may not be limited or disclaimed. If Buyer experiences any breaches of the foregoing warranties, Buver shall have the right, in addition to exercising all other rights Buver may have under the Uniform Commercial Code and any other applicable statutes or law, to take the following actions, at Buyer's option: (1) retain the defective goods or services in whole or in part with an appropriate adjustment in the price for the goods. (2) require Seller to repair or replace the defective goods or services in whole or in part at Seller's sole expense, including all shipping, transportation and installation costs, (3) correct or replace the defective items with similar items and recover the total cost relating thereto from Seller, including the cost of product recalls, or (4) reject the defective goods and services.

3. WORK PROGRESS AND REJECTIONS: Buyer shall have the right (but not the obligation) to review work progress and test all goods, supplies, special tooling, materials and workmanship to the extent practicable at all times and places during the period of manufacture. If any goods delivered or services rendered are defective in material or workmanship or otherwise not in conformity with the requirements of any order, Buyer shall have the right, notwithstanding payment, any prior inspection or test, custom or usage of trade, either to reject them or to require their correction by and/or at the expense of Seller promptly after notice.

4. PROPERTY OF BUYER: Unless otherwise agreed in writing, all tooling, dies, special dies, patterns, patents, jigs, gages, fixtures, drawings, designs, samples, tooling aids, molds and/or any other property that is paid for by Buyer and/or furnished to Seller by Buyer and/or made available to Seller by Buyer for use by Seller in producing any goods or parts covered by any purchase order (the "tooling") is the property of Buyer or its customer and shall (i) be used exclusively for the benefit of Buyer; (ii) be used only in filling purchase orders; (iii) remain and be conspicuously identified as Buyer's property; (iv) be segregated from the property of Seller and others; (v) be removed only upon Buyer's instructions; (vi) be held at Seller's risk and insured at its expense in a replacement cost amount with loss payable to Buyer (evidence of insurance to be furnished upon request); (vii) be subject to inspection and removal by Buyer at any time and for any reason whatsoever; and (viii) be maintained in good condition, at Seller's expense, and not be modified without Buyer's prior written consent. Seller shall bear the risk of loss of, and damage to, the tooling, normal wear and tear excepted. Seller grants to Buyer a purchase money security interest in the tooling, any portion thereof, work in progress, raw materials, drawings and other items dedicated to constructing the tooling and agrees to perform any act and execute any document reasonably necessary to perfect the Buyer's security interest in the tooling.

5. PRICE TERMS: The goods and services will be furnished at the price set forth on the face side of the Purchase Order in U.S. dollars. Seller warrants that the price for the goods and services is no less favorable than those currently extended to any other customer for the same or similar goods in similar quantities. Seller agrees to participate in and to provide goods and services in compliance with the requirements of any cost reduction program in which Buyer is obligated by its customer(s) to participate. Buyer shall also receive the full benefit of all discounts, premiums and other favorable terms of payment customarily offered by Seller to its customers. In the event Seller reduces its price for the goods and services during the term of this Purchase Order, Seller agrees to reduce the prices to Buyer correspondingly. Seller warrants that the prices in this Purchase Order shall be complete, and no additional charges of any type shall be added without Buyer's express written consent, including, but not limited to (a) sales tax, (b) property tax, (c) freight charges, (d) surcharges, (e) energy surcharges, and (f) tooling or set up charges. Buyer reserves the right to assess a processing fee against Seller for violation of the provisions of this Paragraph 5.

6. CONFIDENTIALITY: Seller agrees not to disclose to third parties any information regarding Buyer or its business or its customers, including the existence and terms of any purchase order, or use such information itself for any purpose other than performing this order, without Buyer's written prior approval. This paragraph shall apply to drawings, specifications and any other documents prepared by Seller for Buyer in connection with any purchase order.

7. DELIVERY, TRANSPORTATION AND PAYMENT: Time is of the essence. Delivery must be effected within the time specified in this Purchase Order. Any costs associated with the receipt of late deliveries or non-conforming goods and services under any purchase order may be charged back to Seller. If delivery is not timely made, Buver may, in addition to its other rights and remedies, direct Seller to make expedited routing at Seller's expense. The goods shall be properly packed, marked, loaded and shipped as required by this Purchase Order and by the transporting carrier. Unless Buyer instructs otherwise, the goods shall be shipped in a manner that permits the lowest transportation rates to apply and adequately protects the quality of the goods. Seller shall reimburse Buyer for all expenses, including damage to the goods, incurred due to improper packing, marking, loading or routing. The risk of loss or damage in transit shall be upon the Seller, except where shipment is by Buyer's vehicle, in which case the risk of loss or damage shall pass to Buyer upon completion of loading. Seller shall not procure, produce or ship any goods unless authorized in writing by Buyer or as necessary to meet specific delivery dates. Shipments in excess of those authorized by Buyer may be returned to Seller at Seller's expense. Buyer may change shipping schedules or direct temporary suspension of such scheduled shipments. Upon submission of proper invoices, Buyer shall process such invoices for payment. Payment may be withheld, or portions deducted, charged-back, or set-off, for any claims that Buyer may have against Seller, or its related or affiliated companies. All cash discounts shall be computed from the date of receipt by Buyer of a final invoice or receipt of the goods and services, whichever occurs later. All shipments must be shipped FOB shipping point using Buyer designated common carrier or KV UPS parcel collect account. No shipments will be authorized in excess of ordered quantity, and excess shipments will not be returned at Seller's expense and will be free of charge to KV. Buyer reserves the right to assess a processing fee against Seller for violation of the provisions of this Paragraph 7.

8. DOCUMENTATION: Packing slips (which shall accompany the goods), shipping documents and memos, ASN documents, and bills of lading shall show the purchase order number, vendor, and item and reference numbers. Shipping documents shall be mailed on shipment date and must include the ASN, SID, Bill of Lading or Packing Slip numbers relating to each shipment. Value of the goods shall not be declared on shipments F.O.B. point of origin. For each international shipment, Seller shall include a customs valuation invoice with a master packing slip and shall furnish all other required export/import documents. Export and trade credits shall belong to Buyer. Seller shall furnish (i) all documents required to obtain export credits and customs drawbacks; (ii) certificates of origin of the materials and goods supplied and the value added in each country; (iii) all NAFTA, AALA and other related documents; (iv) all required export licenses or authorizations; and (v) any other documents requested by Buyer or any of its customers. Seller warrants that the contents of such documents shall be true and accurate. Seller shall indemnify Buyer for any damages, including but not limited to duties, interest and penalties, arising from a false or inaccurate statement. Buyer will use 100 percent self available upon request by Seller if required. Buyer reserves the right to assess a processing fee against Seller for violation of the provisions of this Paragraph 8.

9. INTELLECTUAL PROPERTY: Upon notice and demand from Buyer, Seller agrees to promptly assume full responsibility for defense of any suit, proceeding or claim which may be brought against any of the Indemnities as defined in the Indemnification paragraph below, in the United States or any other country, for alleged patent, copyright, trademark or industrial rights infringement, as well as for any alleged unfair competition resulting from similarity in design, trademark or appearance of goods delivered or services rendered under this Purchase Order. Seller further agrees to indemnify and hold harmless each of the Indemnities from and against any and all losses, royalties, profits, damages and expenses (including court

costs and reasonable attorney's fees) resulting from any such suit, proceeding or claim, including any settlement. Buyer has the right to be represented by and actively participate through its own counsel in any such suit, proceeding or claim. Seller agrees that Buyer shall have a nonexclusive, royalty free, irrevocable license to make, repair, rebuild and relocate the goods (or to have the goods made, repaired, rebuilt and relocated). All inventions (whether or not patentable), designs, drawings, copyrights, know-how, data and other information developed by Seller specifically in response to any purchase order shall be furnished to Buyer without restriction on use or disclosure, and Buyer shall have a nonexclusive, royalty free, irrevocable license, with a right to sublicense, to use such inventions, designs, drawings, copyrights, know-how, data and other information.

10. US C-TPAT U.S. Customs Service's Customs Trade Partnership Against Terrorism): For Seller's goods to be imported in the United States, Seller shall accept, implement and comply with all applicable recommendations or requirements of the United States Customs Service's Customs Trade Partnership Against Terrorism ("C-TPAT") initiative (for information go to http://www.customs,ustreas.gov/enforcem/entxt.htm). At Buyer's or the Customs Service's request, Seller shall certify in writing its acceptance, implementation and compliance with the C-TPAT and any accompanying recommendations and guidelines. Seller shall indemnify and hold Buyer harmless from and against any liability, claims, demands or expenses (including attorney's or other professional fees) arising from or relating to Seller's not accepting, implementing or complying with C-TPAT.

## 11. TERMINATION AND CHANGE:

A. Buyer may terminate this Purchase Order, or any term or condition under this Purchase Order for cause in the event of any breach by the Seller of this Purchase Order. The following constitute "for cause" terminations of this Purchase Order: (i) late deliveries; (ii) deliveries of goods and services that are defective or that do not conform to this Purchase Order; (iii) breach by Seller of the terms and conditions of this Purchase Order; (iv) failure upon request to provide Buyer with reasonable assurances of future performance; (v) insolvency of Seller; (vi) the filing of an involuntary petition of bankruptcy against Seller or a voluntary petition by Seller; (viii) the execution by Seller of an assignment for the benefit of creditors; (viii) the commencement of any receivership or like proceedings relating to Seller's assets; or (ix) if the Seller is a party to a merger, consolidation or other extraordinary corporate transaction in which it is not the surviving entity. In the event of termination of this Purchase Order by Buyer for cause, Buyer shall not be liable to Seller for any amount, and Seller shall be liable to Buyer for all damages, direct or indirect, consequential and incidental, sustained by reason of the default which gave rise to the termination, including, but not limited to, excess costs incurred by Buyer as a result of obtaining the goods and services from another source.

B. Buyer reserves the right to terminate this Purchase Order or any term or condition under this Purchase Order, in whole or in part, at any time or from time to time, for its sole convenience. In the event of such termination, Seller shall immediately stop all work and cause all of its suppliers and subcontractors to cease work on the portion of this Purchase Order so terminated. Upon approval by Buyer, as Seller's sole compensation for the Buyer's termination of this Purchase Order or portions thereof, Seller shall be paid a reasonable termination charge consisting solely of an amount equal to the purchase price of the finished goods and services accepted by Buyer, as set forth in this Purchase Order, and documented costs to Seller of work in process and raw material allocable to the work to be performed pursuant to this Purchase Order, previously authorized by Seller, but in no event shall the amount payable hereunder exceed the purchase price of the finished goods and services and raw materials. Seller will have no obligation to Buyer upon such termination to pay for goods, work in process or raw materials which are in Seller's standard stock or inventory or which are readily marketable. Within 30 days after receipt of a termination notice, Seller shall submit its claim. Buyer reserves the right to the rolice of the rolice of such work general and administrative charges, product development and engineering costs, interest, finance or hedging costs, unamortized depreciation costs, or any other direct or indirect cancellation charges. Seller shall transfer title and deliver to Buyer, if so requested by Buyer, all undeliver doods, work in process or raw materials paid for by Buyer as provided above.

C. Buyer shall have the right to make any changes, additions or alterations in the items, quantities, destinations, specifications, drawings, designs or delivery schedules. The parties will undertake to negotiate an appropriate adjustment in price and terms where the Seller's direct costs are materially affected by such changes. Any request by Seller for an adjustment in price or terms must be made within 30 days of any such change. All changes and adjustments, if any, must be in writing and signed by a duly authorized representative of Buyer.

12. INSURANCE: Seller shall maintain insurance in amounts acceptable to Buyer, naming Buyer as an additional insured, and covering general liability, public liability, product liability, product recall, completed operations, contractor's liability, automobile liability insurance, Worker's Compensation, and employer's liability insurance as will adequately protect Buyer against such damages, liabilities, claims, losses and expenses (including attorney's fees). Seller agrees to submit certificates of insurance, evidencing its insurance coverage when requested by Buyer.

13. INDEMNIFICATION: To the full extent permitted by applicable law and independent of any insurance, Seller agrees to indemnify, hold hamless and defend Buyer and its affiliated companies, their directors, officers, employees, successors, assigns, agents and customers ("Indemnities") from and against any and all damages, losses, claims, liabilities, expenses (including but not limited to court costs and attorney fees, settlements and judgments, punitive and exemplary damages, economic loss and loss of profits, and fines and penalties) arising out of or resulting in any way from any defect in the goods delivered or services rendered under this Purchase Order; or any injury to any person (including death) or damage to property caused by Seller, its employees, agents, or subcontractors ("Seller and its representatives"); or any act or omission of Seller and its representatives pursuant to this Purchase Order or in connection with their performance of any work for, and/or on the premises of Buyer, even if caused by or resulting from negligence of Buyer; or Seller's breach and/or Buyer's termination of this Purchase Order. This indemnification obligation shall be in addition to Seller's warranty obligations.

14. RIGHTS, REMEDIES AND CONSTRUCTION: Buyer's rights and remedies shall be cumulative and in addition to any other rights or remedies provided by law or equity. A waiver by Buyer of any right or remedy shall not affect any rights or remedies subsequently arising under the same or similar clauses. Any attempt on the part of Seller to limit Buyer's remedies or the amount and types of damages it may seek shall be null and void. The failure of the Buyer to insist upon the performance of any term or condition of this Purchase Order, or to exercise any right hereunder shall not be construed as a waiver of the future performance of any such term or condition or the exercise in the future of any such right. If any term of this Purchase Order is invalid or unenforceable under any statute, regulation, ordinance, executive order or other rule of law, such term shall be deemed reformed or deleted, but only to the extent necessary to comply with such statute, regulation, ordinance, order or rule, and the remaining provisions of this Purchase Order shall remain in full force and effect.

15. DELAYS AND LABOR DISPUTES: Whenever Seller has knowledge of any actual or potential cause or event which delays or threatens to delay the timely performance of any purchase order, Seller shall immediately give Buyer written notice thereof, including all relevant information. Seller shall notify Buyer in writing of any actual or potential labor dispute delaying or threatening to delay timely performance of this Purchase Order. Seller shall notify Buyer in writing 6 months in advance of the expiration of any current labor contracts. Seller shall deliver a supply of finished goods at least 30 days prior to the expiration of any such labor contract, in quantities and for storage at sites designated by Buyer.

16. FEDERAL CONTRACTS; FAIR LABOR STANDARDS: To the extent required by law, the following clauses relating to contracts with the U.S. Government are incorporated into and made applicable to all orders:

A. 41 CFR §60-1.4(a); 41 CFR §60-300.5(a); 41 CFR §60-741.5(a) and 29 CFR Part 471, Appendix A to Subpart A. Buyer and Seller must abide by non-segregation regulations at 41 CFR §60-1.8 and any applicable affirmative action obligations as required by 41 CFR §60-1.40(a)(2).

B. 41 CFR 60-300.5(a). This regulation prohibits discrimination against qualified protected veterans and requires affirmative action by covered prime contractors and subcontractors to employ and advance in employment qualified protected veterans.

C. 41 CFR 60-741.5(a). This regulation prohibits discrimination against qualified individuals on the basis of disability, and requires affirmative action by covered prime contractors and subcontractors to employ and advance in employment qualified individuals with disabilities.

D. The Notification of Employee Rights Concerning Payment of Union Dues or Fees under Executive Order 13201.

E. Seller hereby agrees to comply with all applicable requirements of Sections 6, 7 and 12 of the Fair Labor Standards Act, 29 USC §§ 201 et seq. in the performance of work under any purchase order, and with all applicable regulations and orders issued under Section 14 thereof.

17. TOXIC SUBSTANCES; OSHA: Seller hereby warrants and represents that it has complied with all applicable laws, rules and regulations issued under the Toxic Substance Control Act, 15 USC §§ 2601 et seq., and will defend and indemnify Buyer from all claims, liabilities, losses, and damages arising out of any failure to so comply. To the extent that any of the goods covered by any order are to be used by Buyer or its customers in connection with manufacturing or assembly operations, including any activities incidental thereto, Seller certifies that the goods comply with all applicable rules, regulations and standards issued under the Occupational Safety & Health Act, 29 USC §§ 651 et seq., and Seller agrees to defend and indemnify Buyer and its customers from all claims, liabilities, losses and damages arising out of any failure of the goods to so comply. Prior to shipment, Seller will furnish applicable Material Safety Data Sheets as well as information on the safe use and hazards associated with use of the goods.

18. LIMITATION ON BUYER'S LIABILITY: In no event shall Buyer be liable to Seller for anticipated profits or for incidental or consequential damages. Buyer's liability for a claim of any kind for any loss or damage arising out of or in connection with or resulting from this Purchase Order, or from any performance or breach, shall in no case exceed the price allocable to the goods or services, which directly gives rise to the claim.

19. TAXES: Unless prohibited by law, the Seller shall pay all federal, state or local tax, transportation tax, or other tax, including but not limited to customs duties and tariffs, which is required to be imposed upon the goods and services ordered, or by reason of their sale or delivery. All order prices shall be deemed to have included all such taxes.

20. FORCE MAJEURE: Neither party shall be liable for defaults due to acts of God or the public enemy, acts or demands of any government or any government agency, strikes, fires, floods, accidents, or other unforeseeable causes beyond its control and not due to its fault or negligence; provided, however, Force Majeure shall not include any labor problems or strikes relating to the workforce of Seller or its suppliers or subcontractors or any commercial circumstances affecting pricing or availability of any goods or raw materials furnished by Seller or its suppliers or subcontractors. Each party shall notify the other in writing of the cause of such delay within 5 days after the beginning thereof. During the period of such delay or failure to perform by Seller, Buyer, at its option may purchase goods and services from other sources and reduce its schedules to Seller by such quantities, without liability to Seller or have Seller provide the goods and services from other sources in quantities and at times requested by Buyer and at the price set forth in this Purchase Order, if requested by the Buyer. Seller shall within 10 days of Buyer's request for adequate assurances provide Seller's assurances that the delay shall not exceed 30 days. If the delay lasts more than 30 days or Seller does not provide adequate assurance that the delay will cease within 30 days, Buyer may immediately cancel the Purchase Order without liability as set forth in Paragraph 10.A. above.

21. ASSIGNMENT: This Purchase Order is issued to the Seller in reliance upon the Seller's personal performance of the duties imposed. The Seller agrees not to, in whole or in part, assign this Purchase Order or delegate the performance of its duties without the written consent of the

Buyer. Any such assignment or delegation without the previous written consent of the Buyer, at the option of the Buyer, shall effect a cancellation of this Purchase Order. Any consent by the Buyer to an assignment shall not be deemed to waive Buyer's right to recoupment from Seller and/or its assigns for any claim arising out of this Purchase Order.

22. RELATIONSHIP OF PARTIES: Seller and Buyer are independent contracting parties and nothing in this Purchase Order shall make either party the agent or legal representative of the other for any purpose whatsoever, nor does it grant either party any authority to assume or to create any obligation on behalf of or in the name of the other party.

23. LAW/FORUM: The rights and obligations of the parties and the terms identified herein and elsewhere in any existing purchase order shall be governed by and construed in accordance with the domestic laws of the State of Michigan, including the Uniform Commercial Code as enacted in Michigan but without regard to the State of Michigan's conflict of laws rules or the United Nations Convention on Contracts for the International Sale of Goods. Any legal or equitable actions arising out of or relating to any terms identified herein or elsewhere in any purchase order shall be brought only in federal or state court in Michigan. Seller and Buyer agree that such court shall have in personal jurisdiction over the parties.

24. CUSTOMER REQUIREMENTS; SERVICE PARTS: To the extent that this Purchase Order or any other order covers goods which are parts, components, items, tooling and services being supplied to or for the benefit of any customer of Buyer, Seller acknowledges and agrees that such goods and services must be in compliance with all of the applicable requirements, specifications, standards, pricing requirements (even if such pricing differs from the Purchase order or order price), audit standards, and terms and conditions for such goods and services which are set forth in the customer's purchase documents. Seller shall provide service parts to Buyer and/or its customer(s) for any goods and parts furnished under any purchase order based upon the customer's service requirements.

25. Supplier agrees that it has in the past and will continue to comply with the following Code of Conduct Requirements: (1) Supplier shall not use Forced Labor. Suppliers must not use any type of involuntary or forced labor, including indentured, bonded, prison, slave or human trafficked labor; (2) Supplier must operate in full compliance with all applicable laws and regulations of the countries in which they operate; (3) Supplier must company with all applicable anti-bribery and anticorruption laws, including the U.S. Foreign Corruption Practices Act, which prohibits the bribery of foreign government officials; (4) Supplier must comply with local laws regarding the minimum age of employees. The minimum age for workers must be the greater of: 15 years of age or 14 years of age where local law allows such an employment age consistent with International Labor Organization Guidelines; or the minimum age established by law in the country of manufacture; (5) supplier will ensure women workers receive equal treatment in all aspects of employment, pregnancy tests will not be a condition of employment and pregnancy testing – if provided – will be voluntary and the option of the worker and no worker will be forced to use contraception; (6) Supplier will not subcontract out the work ordered by Knape & Vogt unless it has prior authorization; (7) Supplier will communicate, through its existing ethical operating standards/practices so that its worker's supervisors and permitted subcontractors are aware of the expectations in the purchase order.

26. PROMPTNESS: Time is of the essence for the performance of Seller's obligations created under any and all purchase orders.

27. CONSULTING: To the extent this is a Purchase Order which includes services or consulting services, Seller hereby assigns to Buyer all rights, title and interest in and to any and all ideas, inventions, improvements, materials, copyrightable material, drawings, documents or the like, conceived or made by Seller as a result of or relating to work done or services performed for Buyer pursuant to this Purchase Order. Such assignment includes all proprietary rights appurtenant thereto, and Seller will execute any documents necessary to confirm such assignment.

28. AUDIT RIGHTS: Buyer and its customers shall have the right at any reasonable time to examine all relevant documents, records, materials, equipment, tooling and goods in the possession or under the control of Seller relating to any of Seller's obligations under this Purchase Order or any other purchase order. Seller agrees to cooperate in any such audit request by the Buyer.

All Purchase Orders are subject to the terms and conditions stated above. Any additional, different, or inconsistent terms or conditions contained in any document that Seller provides to Knape & Vogt Manufacturing Company are expressly rejected and shall be of no force and effect.